



JCB Service Technicians |

GENERAL DETAILS			
Job Title	Service Technician	Location	Shrewsbury
Department	Service Department	Manager	Service Manager
Manages people	N/A	Budget Responsibility	N/A

About us

Rea Valley Tractors (RVT) was established over 40 years ago and is a leading regional agricultural machinery dealer. We supply an extensive range of agricultural machinery throughout Shropshire, Staffordshire, Derbyshire, mid and north Wales, Cheshire and Lancashire and also sell high-quality used equipment across the UK and abroad. We have seven depots in, Shrewsbury, Cubley, Welshpool, Middlewich, Ormskirk, Denbigh and Knighton.

About the Role

The Service Technician performs diagnostics, service repairs and maintenance work on customer and/or company owned equipment based upon current certified training. The role has no direct reports and reports directly to Service Manager. This is a full-time role based on a basic 40-hour week from 8am to 5pm Monday to Friday with a requirement to work outside normal business hours as needed. Overtime compensation will be provided in accordance with company policy.

Responsibilities

On a day-to-day basis the service technician will (this list is not exhaustive):

- Performs diagnostics and repairs on agricultural or plant equipment in a workshop and/or field environment
- Completes all reports and administration required in a timely manner and to a high quality (job cards, time sheets)
- Follows all safety rules and regulations
- Completes all training programmes to further develop skills and knowledge in a timely manner
- Maintains a clean work environment, assists with overall workshop organisation, ensures correct use of tools and vehicles at all times
- Mentors apprentices

Candidate Requirements

- Experience performing service repairs
- Ability to perform repairs and maintenance using correct tools and equipment, following approved techniques
- Proficient knowledge of mechanical, electrical and hydraulic systems
- Ability to use standard computer applications, internet and manufacturers service portals
- Ability to operate vehicles and equipment used for diagnostic purposes
- Good customer service skills
- Familiar with manufacturers products
- Ability to work well in a team environment
- Minimum LTA certification or appropriate comparable as required by the role



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- Full, clean driving licence essential for field roles
- Ability to work extended hours and weekends