Service Technicians|

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| GENERAL DETAILS | | | |
| **Job Title** | Service Technician | **Location** | Sudbury |
| **Department** | Service Department | **Manager** | Service Manager |
| **Manages people** | N/A | **Budget Responsibility** | N/A |

**About us***Rea Valley Tractors (RVT) was established over 40 years ago and is a leading regional agricultural machinery dealer. We supply an extensive range of agricultural machinery throughout Shropshire, Staffordshire, Derbyshire, mid and north Wales, Cheshire and Lancashire and also sell high-quality used equipment across the UK and abroad. We will have seven depots in Newport, Shrewsbury, Sudbury, Welshpool, Cheshire, Lancashire & north Wales.*

**About the Role**  
*Strong technical skills to carry out PDI, service, and repair work on our full range of* ***JCB agricultural equipment****. The role has no direct reports and reports directly to Service Manager.*

**Responsibilities**  
*On a day-to-day basis you will (this list is not exhaustive):*

* Performs diagnostics and repairs on agricultural or plant equipment in a workshop and/or field environment
* Completes all reports and administration required in a timely manner and to a high quality (job cards, time sheets)
* Follows all safety rules and regulations
* Completes all training programmes to further develop skills and knowledge in a timely manner
* Maintains a clear environment, assists with overall workshop organisation, ensures correct use of tools and vehicles at all times
* Mentors apprentices

**Candidate Requirements**

* Experience performing service repairs
* Ability to perform repairs and maintenance using correct tools and equipment, following approved techniques
* Proficient knowledge of mechanical, electrical and hydraulic systems
* Ability to use standard computer applications, internet and manufacturers service portals
* Ability to operate vehicles and equipment used for diagnostic purposes
* Good customer service skills
* Familiar with manufacturers products
* Ability to work well in a team environment
* Minimum LTA certification or appropriate comparable as required by the role
* Full, clean driving licence essential for field roles
* Ability to work extended hours and weekends